



## Reservation Policy

- Reservations are not required but are highly recommended for parties of 8 or more. Table reservation requests are available via our website [www.7threstaurantandlounge.com](http://www.7threstaurantandlounge.com). Please express any special requests or accommodations at booking so that we may best accommodate your needs.
- We require a prefixed menu for dinner parties of 15 or more guests, so that we may provide an exceptional dining experience for you and your guests. Please see the prix fixe menu available on the “Reservations” page of our website.
- Brunch reservations for 15 guests or more may be required to preselect brunch entrées for each guest. These selections may be emailed prior to your reservation, so that we may provide a remarkable dining experience. Please see the Brunch Menu available on the “Menus” page of our website.
- We do not accept next-day and same-day reservations via our website; however, we may be able to accommodate these requests by contacting us at 704-376-2909.
- To provide an exceptional dining experience, your table will be held for 15 minutes after the scheduled reservation time. If you are running late, kindly call our host at 704.376.2909 to notify us. We will do our best to accommodate you by holding your table, however we cannot guarantee seating after 15 minutes. We reserve the right to release your table if needed to accommodate the next reservation.
- All guests in the party must be present in order to be seated.
- If you would like to modify or cancel your reservation, kindly provide us with a 24-hour notice by calling 704-376-2909 or messaging us online using the “Contact Us” form on our website.
- Please note an 18% gratuity will be included on all parties of 6 or more.
- In order to accommodate all reservations efficiently, we reserve the right to limit your time at the table to two hours from the scheduled reservation time.
- If any guest in your party has food allergies or dietary restrictions, please notify us when making your reservations. Restrictions will be accommodated to the best of our ability. Your server will be happy to assist you in making an informed decision prior to ordering.
- If you prefer to bring your own dessert, please notify us when making your reservation. A nominal fee may be incurred. A cake fee of \$25 will be applied to dinner parties bringing an outside dessert.
- Balloons are welcome. However, glitter and confetti are not allowed inside the restaurant. Items such as banners, signs, flag, etc. cannot be affixed to the doors, walls, windows, railings, tables or furniture. A cleaning or damage fee may apply.
- At management’s discretion, some parties of 8 or more guests may require a refundable deposit, due at booking, to confirm a reservation. Please complete your “Dinner Party Deposit” online by providing a contact phone number and email at checkout so that we may contact you to secure your deposit payment. Payments are NOT accepted online. Payments are accepted via Card-by-Phone, Cash (in-person), or CashApp; and are due within 72 hours of your reservation’s confirmation. Deposits are refunded by the close of your dinner party or applied to your bill, if preferred.
- Failure to honor or cancel your reservation (i.e. no-show) will result in forfeiting the paid deposit. Deposits will not be refunded for late arrivals outside of the 15-minute grace period. If you cannot honor your reservation, and you do not cancel within a 24-hour notice or contact the restaurant to modify your reservation, the restaurant reserves the right to mark your reservation as a no-show. Please note that the security deposit will not be refunded if the entire number of guests booked for the party are not present.

**Thank you for choosing 7<sup>th</sup> Restaurant & Lounge!**